

Framework in your area.

Russell House is one of many Framework services opening doors to homeless and vulnerably housed people.

Other Framework services in the local area.

Newark Tenancy Support Team

Manners Road, Newark.

Tel: 01636 640 660

Tenancy support for people who are vulnerably housed in Newark.

Newark and Sherwood House-hold

Balderton, Newark

Tel: 01636 672 854

Tenancy support for people who are experiencing mental health difficulties in Newark and Sherwood.

One Stop Shop

11a Barnby Gate, Newark.

Tel: 01636 650 661

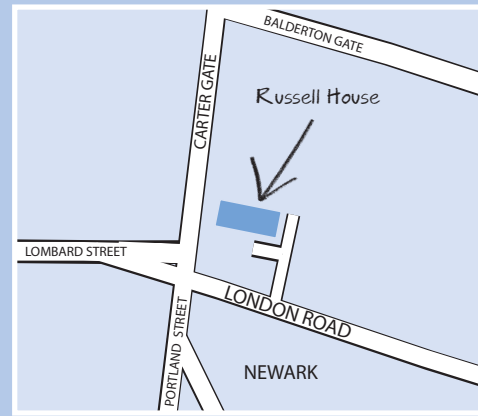
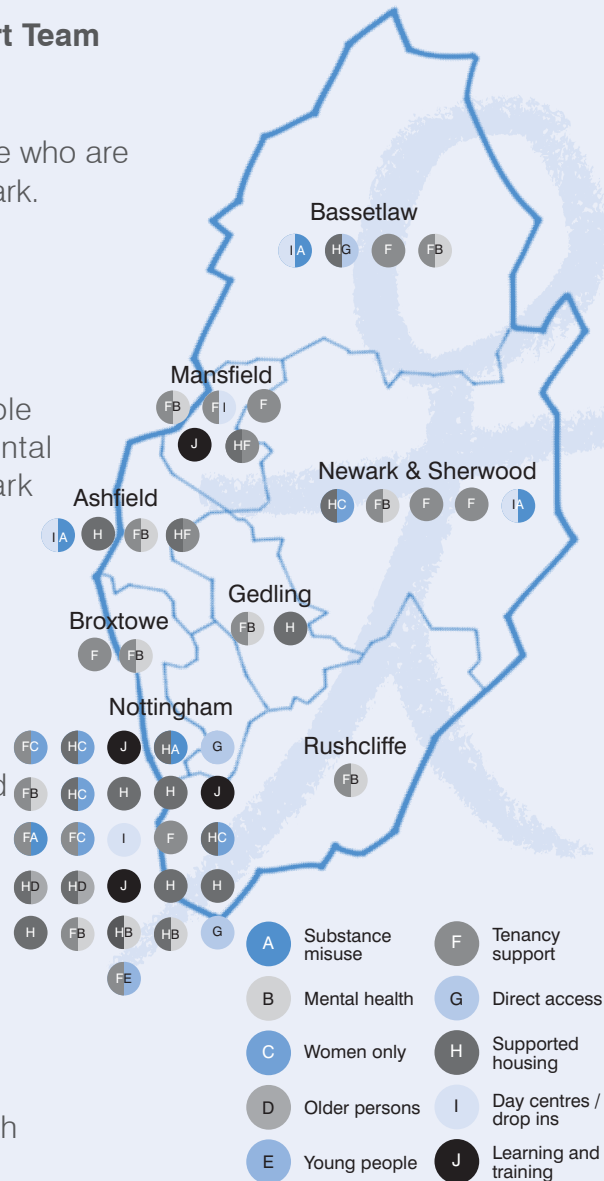
An open access, drop-in advice centre offering support with issues around past or current drug/alcohol use and homelessness.

Portland House

Portland Street, Newark.

Tel: 01636 650 657

Accommodation, support and stability for women with substance misuse issues.



Where we are:-

21A London Road, Newark, Nottinghamshire NG24 1TN

Tel: 01636 707 225



Email: russellhouse@frameworkha.org

Travel

From Newark bus station: follow Lombard Street, continue on to London Road, turning left after Carter Gate.

This leaflet is also available in larger print.

This leaflet provides a brief introduction to our service. Further information can be found in our application pack or by contacting the service.

Russell House is part of Framework Housing Association, Framework has detailed policies covering: Equality & Diversity, Discrimination & Harassment, Protection from Abuse, Child Protection, Anti-Social Behaviour, Confidentiality of Information and Complaints. More information about these and other policies is available on request.

Framework Housing Association: Registered Charity No. 1060941. RSL No. LH4 184.

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www.frameworkha.org

Russell House

Quick access supported housing and learning centre for homeless people in Newark & Sherwood



Supported by



Welcome to Russell House



About the service.

Russell House provides 15 units of temporary accommodation for single homeless people in Newark with an integrated learning and advice centre. The service is staffed 24 hours a day. Service users are expected to cook for themselves and to work with staff on a programme of training in daily living skills.

Our aim.

To help you gain the skills needed to move into independent accommodation.

Supporting you.

Working with a support worker you will develop an Individual Support Plan based on an up-to-date assessment of your needs and preferences. This plan will focus on preparing you for independent living.



Support available.

We can support you with:

- Making benefit claims
- Budgeting and debt repayment
- Understanding tenant rights and landlord responsibilities
- Dealing with housing officials and maintaining contact with statutory services
- Accessing education and training (including Framework's own Academy) or employment opportunities
- Accessing local services such as GP, dentist and library
- Improving your daily living skills such as cooking and cleaning
- Developing and maintaining social networks
- Accessing specialist services such as to address substance misuse.

We cannot provide the following services, but can help you access them:

- Specialist counselling services
- Debt advice
- Personal care.



Paying for your accommodation & support.

You will have to pay an 'ineligible' charge to cover the cost of your water, gas and electric. Your support will be paid for by Supporting People. If you are working, you may have to make a contribution towards your rent and support charges.

Who can apply.

We accept referrals from single people aged 16 and over who are currently homeless.



Exclusions are kept to a minimum. Occasionally, where we believe a referral poses an unmanageable risk, we may have to restrict or decline our service.

Involving you.

We have regular meetings so that you can have your say about what is happening around the service. We will regularly ask you for feedback and offer you the chance to be involved in the development of the service.

Move-on & resettlement.

The maximum length of stay at the service is two years. If you require further support when you move on, we will make sure this is made available by referring you to a local tenancy support service.



How to apply.

We accept self-referrals and referrals from any agency you might be working with. For more details about referrals please call the office.

If we cannot offer you a service we will, where possible, provide information about other services that may be able to support you. We operate clear procedures for appeals and complaints. **Contact the office for more information.**



Contact.
Service Manager
Tel: 01636 707 225
E-mail:
russellhouse@frameworkha.org



Your room.

Each room includes:

- Bed, desk and wardrobe
- En-suite toilet
- Cooking facilities.

← One of the rooms at Russell House.